



IMPORTANT SAFETY INFORMATION

The recent weather events may have damaged your property's electrical system. If there is serious damage, the electrical utility may not be able to safely restore power to you.

What You Can Do:

Look for Damage to Equipment on/in Your Property

- Visually check (do not touch!) for damage to electrical wires, stand pipes (attached to side of house connecting wires to the electrical meter; see picture on back) connecting your home to wires on the street.
- If wires, stand pipes or other equipment are down, sagging, touching trees, or pulled away from your home, do not touch! Even if you believe the power is off.
- Stay back at least 35 feet or 11 meters (about the length of a school bus.) These wires are not only dangerous to touch but may electrically charge the ground or objects around them.
- Note that these wires and equipment belong to the homeowner, not the electrical utility. Do NOT attempt to repair yourself. Contact a Licensed Electrical Contractor to make repairs.

Water and Electricity

- Burst pipes, burst or backed-up water mains, etc. may cause flooding inside your property.
- If there is water in your basement above the level of electrical outlets or near your electrical panel, do not enter the basement until your utility has disconnected your power.
- If there is no standing water in your basement, do a visual check. Look (do not touch!) for water damage to electrical outlets, panels, wiring and appliances. If water has made contact do not touch! Even if you believe the power is off.
- Note that these wires and equipment belong to the homeowner, not the electrical utility. Do NOT attempt to repair yourself. Contact a Licensed Electrical Contractor to make repairs.

Hiring a Licensed Electrical Contractor

- When hiring someone to do electrical work in your home, they must be a Licensed Electrical Contractor.
- If you are able to go online, go to www.esasafe.com and use the "Find a Licensed Electrical Contractor in My Area" search tool. Otherwise ask the contractor to provide you with his/her ESA/ECRA licence number.

Inspections

- Licensed Electrical Contractors will take out permits to do repairs.
- The Electrical Safety Authority's Inspectors will check the work. If it is done safely, ESA will advise the local distribution company that it is safe to reconnect power and ESA will issue a certificate of inspection. Get a copy from the contractor for your records and your insurance company.

The Electrical Safety Authority (ESA) is an administrative authority acting on behalf of the Government of Ontario with specific responsibilities under the Electricity Act and the Safety and Consumer Statutes Administration Act.

**FOR MORE INFORMATION, CONTACT
THE ELECTRICAL SAFETY AUTHORITY:
1-877-372-7233 www.esasafe.com**



Example of a damaged mast:

Note that the circled pipe is broken and wires are dragging on the ground.

Do NOT touch. Do NOT attempt to repair. Contact a Licensed Electrical Contractor.